

A new Patient Gateway experience

The Mass General Brigham Patient Gateway has some exciting changes.

Beginning **February 21, 2021**, you'll find an improved layout and new features to help you find what's most important to you.

What's new?

Shortcuts will bring you to the features used most: **Visits, Messages, Test results, and Medications.**

Use the **Menu** to find all the helpful features you've come to know.

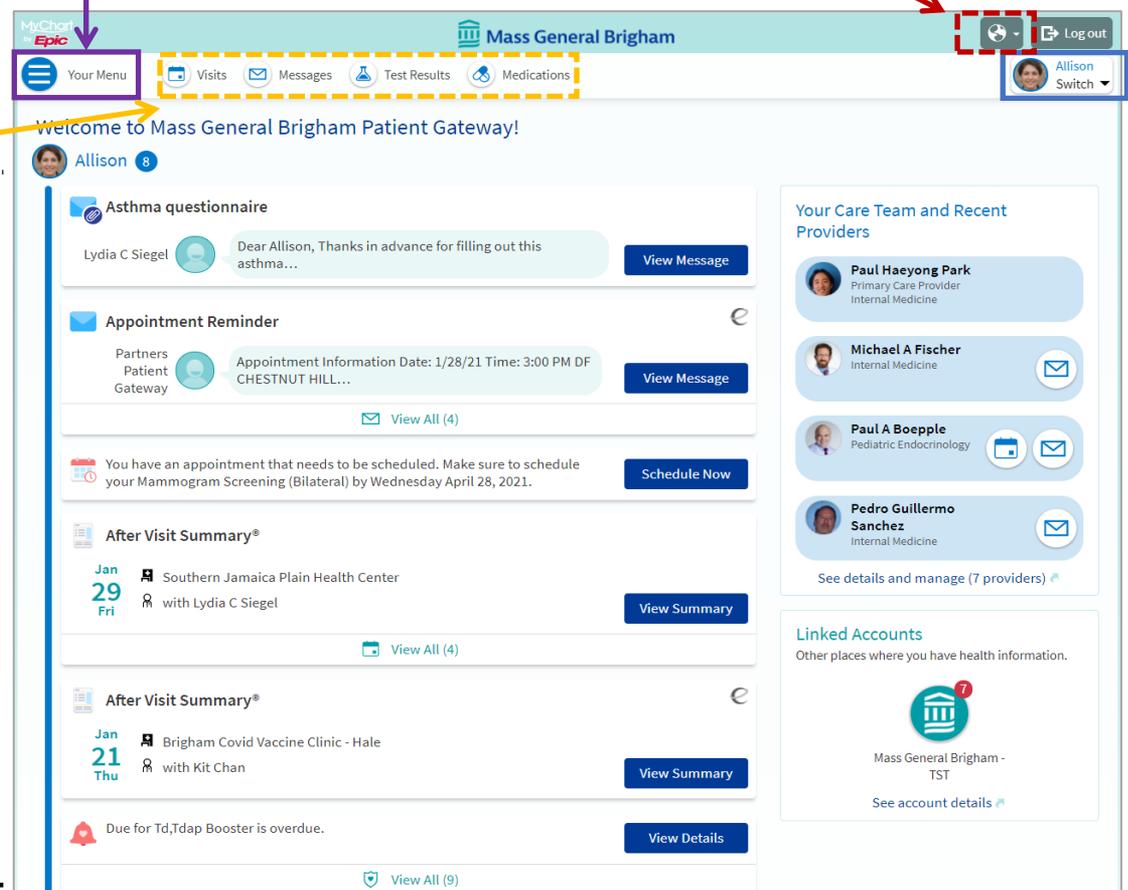
Change **language** to Spanish.

Switch to **proxy** accounts.

A new **Health Feed** displays the most important information and alerts for your care, like messages and reminders.

Take action right from your Health Feed:

- Start virtual visits.
- Read and reply to messages.
- View appointment details.
- Complete check-in tasks ahead of time.
- Set up appointments from scheduling tickets.



- In short, Patient Gateway still has all the helpful features you've come to know, with an improved layout that's easier to use.
- You'll see a one-time tutorial the first time you log in after the update. This will only be available once, so take advantage of it during your first login.
- For help, please click **Technical Support/FAQ** at the bottom of the log-in and home page or call the Patient Gateway Support Desk at 800-745-9683.

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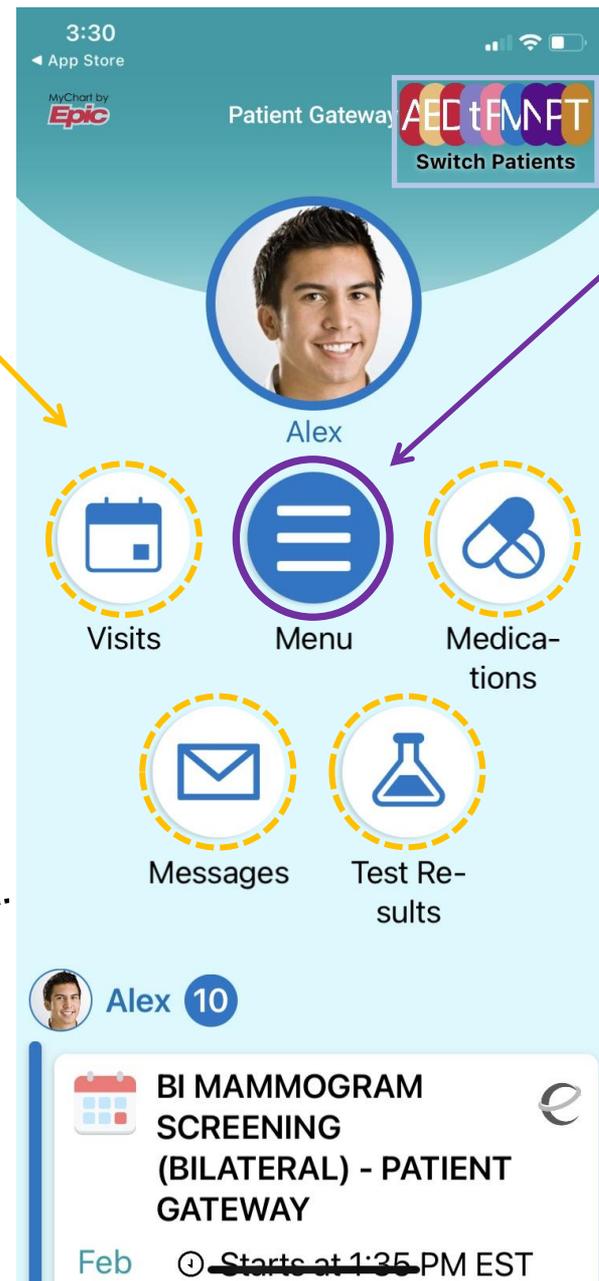
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Switch to **proxy** accounts.

Use the **Menu** to find anything not found in Shortcuts or Health Feed.

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