A new Patient Gateway experience

The Mass General Brigham Patient Gateway has some exciting changes. Beginning **February 21, 2021**, you’ll find an improved layout and new features to help you find what’s most important to you.

**What’s new?**

- **Shortcuts** will bring you to the features used most: Visits, Messages, Test results, and Medications.

- A new **Health Feed** displays the most important information and alerts for your care, like messages and reminders.

- Take action right from your Health Feed:
  - Start virtual visits.
  - Read and reply to messages.
  - View appointment details.
  - Complete check-in tasks ahead of time.
  - Set up appointments from scheduling tickets.

- In short, Patient Gateway still has all the helpful features you’ve come to know, with an improved layout that’s easier to use.

- You’ll see a one-time tutorial the first time you log in after the update. This will only be available once, so take advantage of it during your first login.

- For help, please click **Technical Support/FAQ** at the bottom of the log-in and home page or call the Patient Gateway Support Desk at 800-745-9683.
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