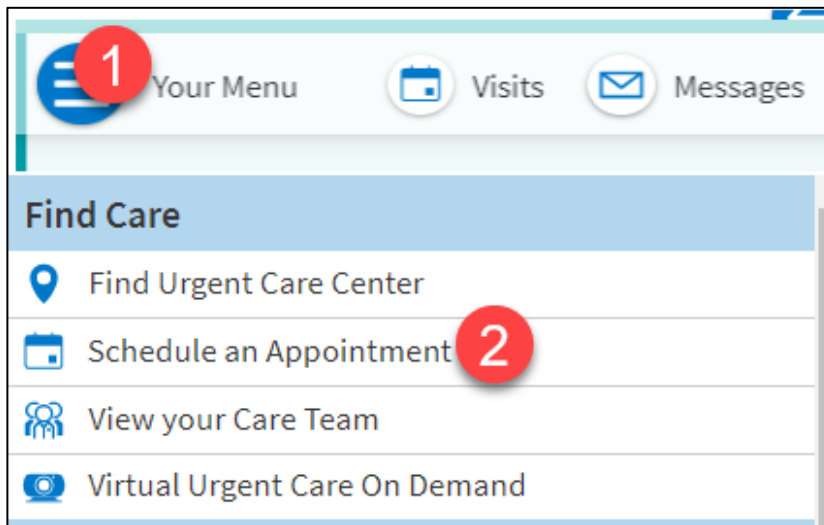


# How to Schedule a COVID Test in Patient Gateway

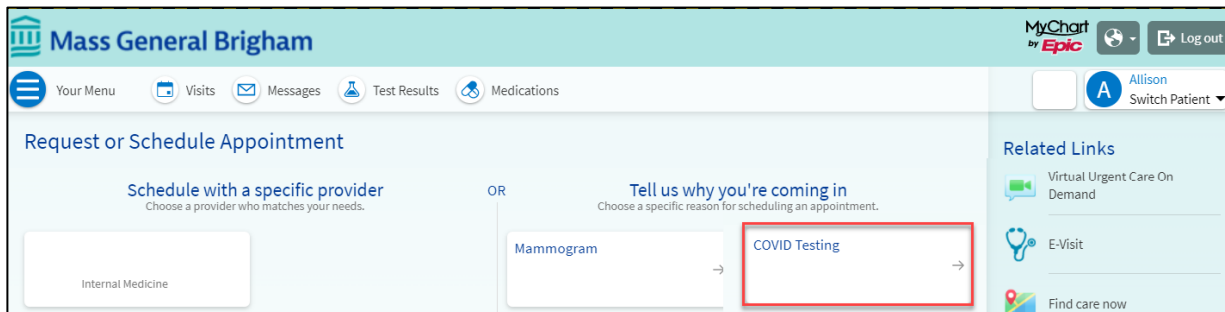
This tip sheet covers how to schedule a COVID test in Patient Gateway.

## Scheduling a COVID test from Patient Gateway

1. Log into Patient Gateway. Go to **“Your Menu”**
2. Then select **“Schedule an Appointment”**



3. Select **“COVID Testing”** option under **“Tell us why you’re coming in”**



4. The next section will ask you why you want to be tested. Your options include:

- You were exposed to someone (close contact)
- You have symptoms that could be from COVID-19
- You need elective testing (for example for travel or school)

**A couple of questions**

\*Select your reason for testing:

- Close contact is defined as spending a total of 15 minutes or more within 6 feet of someone currently infected with COVID-19 (Healthcare workers wearing appropriate PPE caring for COVID-19 patients are not considered exposed).
- Symptoms of COVID-19 include fever, cough, shortness of breath, sore throat, muscle aches, runny nose / nasal congestion, loss of smell / taste.

I was in close contact with someone diagnosed with COVID-19

I have symptoms of COVID-19

No symptoms or exposure, elective testing (travel, school, other personal reasons)

5. Once you select the reason for the COVID test, testing locations will display. From there you can pick the location where you would like to have your test done. You can also search by Zip code to find the locations closest to you.

**Request or Schedule Appointment** Start over

Reason for visit Edit  
COVID Testing

Locations

Time

Verify and schedule

Which locations work for you?

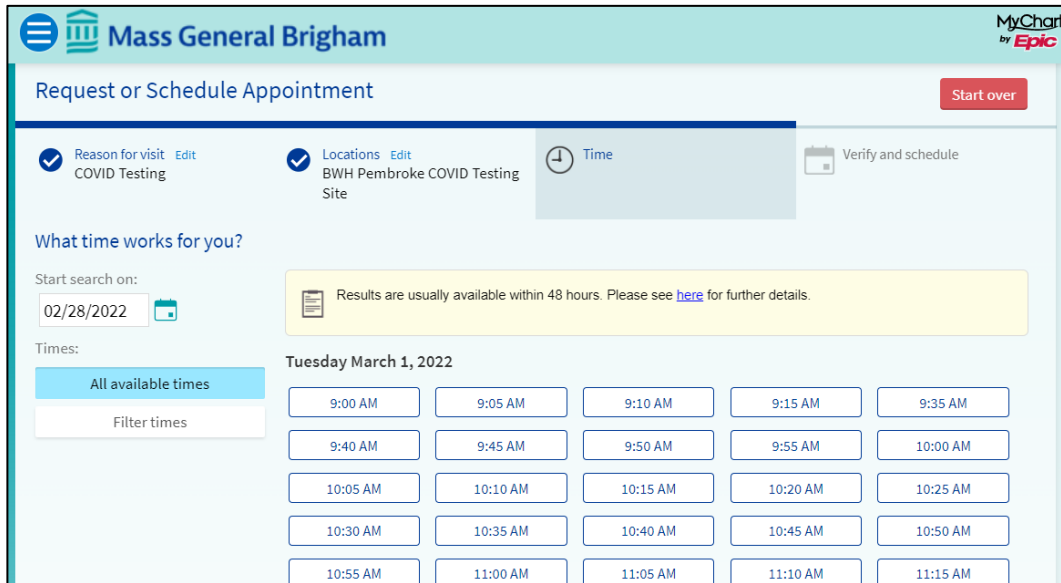
All

Near me

Near home

<input type="checkbox"/> Any location Schedule at any available location.	<input type="checkbox"/> BWH Pembroke COVID Testing Site 15 Corporate Park Dr Pembroke MA 02359 23 miles from home	<input type="checkbox"/> BWH West Roxbury COVID Testing Site 1245 Centre St West Roxbury MA 02132 3.9 miles from home	<input type="checkbox"/> Cooley Dickinson Urgent Care at Amherst 170 University Dr Ste 102 Amherst MA 01002
<input type="checkbox"/> Cooley Dickinson Urgent Care at Northampton 30 Locust St Northampton MA 01060 80.2 miles from home	<input type="checkbox"/> Cooley Dickinson Urgent Care at Southampton 12 College Hwy Southampton MA 01073 82.8 miles from home	<input type="checkbox"/> ExpressCare RiverWalk 360 Merrimack St EC Lawrence MA 01843-1756 25.2 miles from home	<input type="checkbox"/> Martha's Vineyard Hospital COVID Vaccine and Testing Site One Hospital Rd Oak Bluffs MA 02557 66.1 miles from home
<input type="checkbox"/> MGH Boston COVID Testing Site 125 Nashua St 1st Fl Boston MA 02114 2.1 miles from home	<input type="checkbox"/> MGH Waltham COVID Testing Site 52 Second Ave Blue Bldg Waltham MA 02451 9.9 miles from home	<input type="checkbox"/> NCH Ambulatory Emergency Response 57 Prospect St Nantucket MA 02554 89.4 miles from home	<input type="checkbox"/> NSPG Danvers COVID Testing Site 100-104 Endicott St Danvers MA 01923 16.2 miles from home
<input type="checkbox"/> NWH COVID Testing Site 2014 Washington St Allen Riddle Bldg. Newton MA 02462 8.3 miles from home			

6. Once you pick a location, the next screen will ask you to pick a time for your test.



**Request or Schedule Appointment** Start over

Reason for visit: COVID Testing | Locations: BWH Pembroke COVID Testing Site | Time: [Blank] | Verify and schedule

What time works for you?

Start search on: 02/28/2022

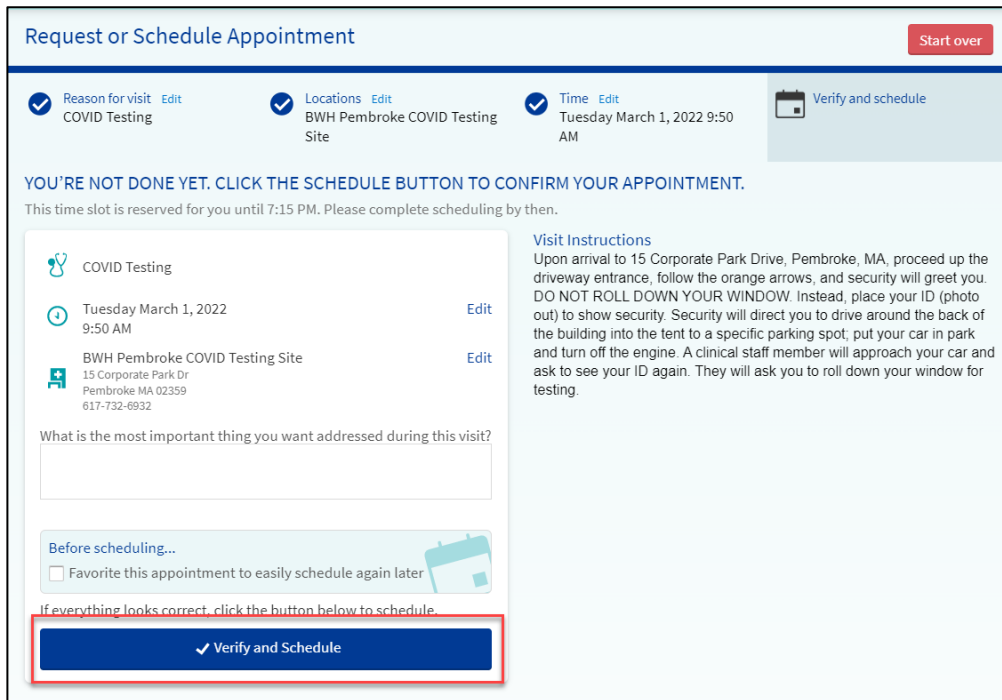
Results are usually available within 48 hours. Please see [here](#) for further details.

Times: Tuesday March 1, 2022

Buttons: All available times, Filter times

9:00 AM	9:05 AM	9:10 AM	9:15 AM	9:35 AM
9:40 AM	9:45 AM	9:50 AM	9:55 AM	10:00 AM
10:05 AM	10:10 AM	10:15 AM	10:20 AM	10:25 AM
10:30 AM	10:35 AM	10:40 AM	10:45 AM	10:50 AM
10:55 AM	11:00 AM	11:05 AM	11:10 AM	11:15 AM

7. Once you have selected the time, the next screen asks you to confirm your visit. Click **Verify and schedule** at the bottom of the screen to complete booking your test.



**Request or Schedule Appointment** Start over

Reason for visit: COVID Testing | Locations: BWH Pembroke COVID Testing Site | Time: Tuesday March 1, 2022 9:50 AM | Verify and schedule

**YOU'RE NOT DONE YET. CLICK THE SCHEDULE BUTTON TO CONFIRM YOUR APPOINTMENT.**

This time slot is reserved for you until 7:15 PM. Please complete scheduling by then.

COVID Testing

Tuesday March 1, 2022 9:50 AM Edit

BWH Pembroke COVID Testing Site  
15 Corporate Park Dr  
Pembroke MA 02359  
617-732-6932 Edit

What is the most important thing you want addressed during this visit?

Before scheduling...  
 Favorite this appointment to easily schedule again later


If everything looks correct, click the button below to schedule.


**Verify and Schedule**

**Visit Instructions**  
Upon arrival to 15 Corporate Park Drive, Pembroke, MA, proceed up the driveway entrance, follow the orange arrows, and security will greet you. DO NOT ROLL DOWN YOUR WINDOW. Instead, place your ID (photo out) to show security. Security will direct you to drive around the back of the building into the tent to a specific parking spot; put your car in park and turn off the engine. A clinical staff member will approach your car and ask to see your ID again. They will ask you to roll down your window for testing.



8. The next screen will provide you with confirmation. If available, you can now complete eCheck-in prior to the visit via the eCheck-in button on the appointment details page.



### Appointment Details





 **Appointment Scheduled**  
You're all set! You can review details of your upcoming appointment below.

#### COVID TESTING

 Tuesday March 01, 2022  
9:50 AM EST  
 [Add to calendar](#)

 BWH Pembroke COVID Testing Site  
15 Corporate Park Dr  
Pembroke MA 02359  
617-732-6932  
 [Get directions](#)

 [Cancel appointment](#)

 **eCheck-In**

Save time by completing eCheck-In ahead of time.

#### Visit Instructions

Upon arrival to 15 Corporate Park Drive, Pembroke, MA, proceed up the driveway entrance, follow the orange arrows, and security will greet you. **DO NOT ROLL DOWN YOUR WINDOW.** Instead, place your ID (photo out) to show security. Security will direct you to drive around the back of the building into the tent to a specific parking spot; put your car in park and turn off the engine. A clinical staff member will approach your car and ask to see your ID again. They will ask you to roll down your window for testing.